

IVECO

Drive the road of change

ELEMENTS Maintenance & Repair contracts.

IVECO Services



UPTIME

ELEMENTS Maintenance & Repair contracts.

Worry-free travel with IVECO ELEMENTS.

IVECO's Maintenance and Repair covers the needs of any customer profile and mission. Flexible by nature, customers can combine different "ELEMENTS" to generate the precise coverage they need to ensure maximum uptime and productivity.



Tailor-made service for your vehicle.



Its extreme flexibility makes ELEMENTS so attractive.

High-quality service, that aims to ensure a long life for every vehicle in all sectors. Create your customized offer by combining the “ELEMENTS” that best fit your needs, choose your Planned Maintenance & Repair contract. Keeping your vehicles on the road is our priority!



Standard Maintenance is key to keep your vehicle up and running and it's required by law. MAINTENANCE ELEMENTS is ideal for customers without their own workshop that wants to contain costs.



All components creating friction will wear overtime and sooner or later will have to be replaced. Avoid surprises with WEAR ELEMENTS.



The DRIVELINE ELEMENTS starts with the most valuable component coverage, meaning the items which are transmitting movement to the vehicle.



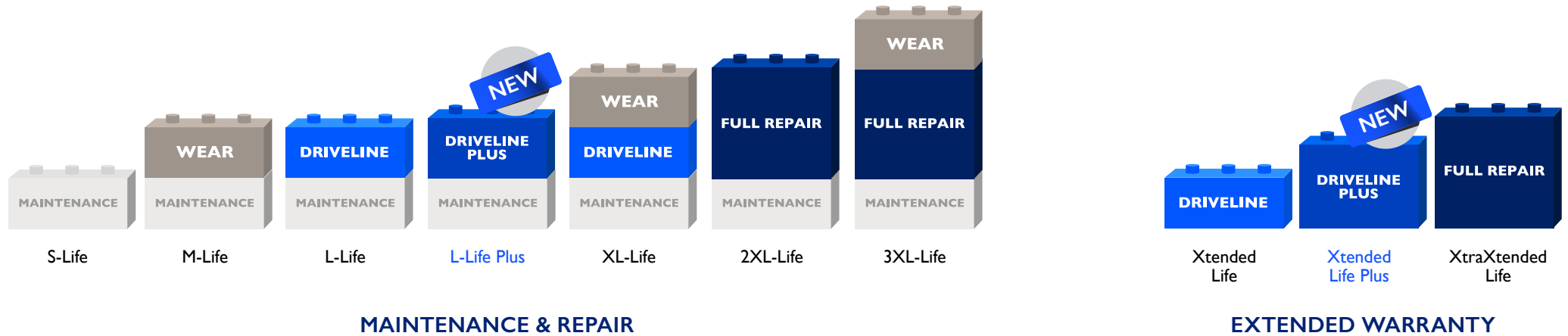
DRIVELINE PLUS ELEMENTS covers the repair of the most critical components for your uptime and mission, with an incomparable value for money.



With FULL REPAIR ELEMENTS you get the full peace of mind, cover all items that may need to be fixed on your vehicle.

Tailored service packages.

You can choose the best service levels for your business size and needs, knowing that the associated costs are fixed and predictable.



DRIVELINE PLUS not available for battery electric vehicles



INTERNAL COMBUSTION ENGINE VEHICLES

Components	Name	S-Life	M-Life	L-Life	L-Life Plus	XL-Life	2XL-Life	3XL-Life	Xtended Life	Xtended Life Plus	XtraXtended Life
Braking system	Dryer unit						•	•			•
	Brake cylinder						•	•			•
	Brake calliper						•	•			•
	Brake valve						•	•			•
	Brake hoses						•	•			•
	Shoes and brake pads		•			•					
	Brake disc		•			•					
	Drum		•			•					
Clutch	Servo / Clutch Master Cylinder						•	•			•
	Clutch pressure plate		•			•					•
PTO	PTO Multipower				•		•	•		•	•
Chassis/ Suspension/ Steering	Steering Pump and Electronic Control Unit				•		•	•		•	•
	Joints						•	•			•
	Cross and side members						•	•			•
	Pins and bushes						•	•			•
	Leaf Spring						•	•			•
	Air suspension sensors and levelling valves						•	•			•
	Air bellows						•	•			•
	Shock Absorbers (chassis)						•	•			•
	Leaf Springs Suspension						•	•			•
	Bearings					•		•	•		•

INTERNAL COMBUSTION ENGINE VEHICLES

Components	Name	S-Life	M-Life	L-Life	L-Life Plus	XL-Life	2XL-Life	3XL-Life	Xtended Life	Xtended Life Plus	XtraXtended Life
Exhaust System	Securing Screws, collars, clamps, connectors				•		•	•		•	•
	Catalytic silencer/Silencer						•	•			•
	Silencer				•		•	•		•	•
	AdBlue® system				•		•	•		•	•
	Exhaust pipe				•		•	•		•	•
	AdBlue® valve				•		•	•		•	•
	Exhaust system brackets and fixation				•		•	•		•	•
Electric system	GPS, Infotainment, Connectivity Box						•	•			•
Other equipment	Electronic Control Units				•		•	•		•	•
	Electric motors (window regulator; mirrors)						•	•			•
	Heater and air conditioner equipment						•	•			•
	Additional heater						•	•			•
	Connectors and bands						•	•			•
	Dashboard						•	•			•
Other components	Hoses and pipes						•	•			•
	Radiator and pipes						•	•			•
	Accelerator/accelerator pedal						•	•			•
	Cab shock absorbers						•	•			•
	Air compressor						•	•			•

INTERNAL COMBUSTION ENGINE VEHICLES

Components	Name	S-Life	M-Life	L-Life	L-Life Plus	XL-Life	2XL-Life	3XL-Life	Xtended Life	Xtended Life Plus	XtraXtended Life
Other components	Fuel pump						•	•			•
	Exhaust manifold						•	•			•
	Alternator/Starter motor				•		•	•		•	•
	Intercooler/Water radiator/ Oil radiator/Air radiator						•	•			•
	Tachograph						•	•			•
	Shift lever						•	•			•
	Housing seal			•	•	•	•	•	•	•	•
	Engine exhaust brake						•	•			•
	Hoses and Pipes						•	•			•
	Radiator and pipes						•	•			•
	Accelerator/Throttle Pedal						•	•			•
	Shock Absorbers cabin						•	•			•
	Suspension						•	•			•
	Tank (included LNG/CNG), filler cap, and pipes						•	•			•
	Air Compressor						•	•			•
	Fuel pump						•	•			•
	Exhaust manifold						•	•			•
	Alternator/Starter Motor						•	•			•
	Intercooler/Water						•	•			•
	Shift lever						•	•			•



IVECO

eDAILY

COVERAGES TABLE FOR BATTERY ELECTRIC VEHICLES

Components	Name	S-Life	M-Life	L-Life	L-Life Plus	XL-Life	2XL-Life	3XL-Life	Xtended Life	Xtended Life Plus	XtraXtended Life
Legal inspection (UK only)	MOT & Annual inspection							•			
	Tachograph calibration (6)							•			
	Advisor	•	•	•	•	•	•	•			
Maintenance	Routine servicing of the vehicle in accordance with the service schedules issued by IVECO	•	•	•		•	•	•			
BEV Specific components	eMotor			•		•	•	•	•		
	Transfer box			•		•	•	•	•		
	Propeller shaft			•		•	•	•	•		
	Shifter						•	•			•
	Inverter						•	•			•
	MEF thermal system sub-components						•	•			•
	MEF – HVPD						•	•			•
	Front Grid						•	•			•
	MEF COMBO (charger + DCDC)						•	•			•
	e-Powertrain Suspension						•	•			•
	MEF PAAS (Pedestrian sound)						•	•			•
	Charge inlet (front socket)						•	•			•
	LV WIRING						•	•			•
	MEF CMU (Charging Management Unit)						•	•			•
	MEFVMU (Vehicle Management Unit)						•	•			•
	HV WIRING						•	•			•
	HVAC PIPES						•	•			•
	MEF brakes vacuum sys.						•	•			•
Instrument Cluster & Tachograph						•	•			•	
HVAC						•	•			•	

COVERAGES TABLE FOR BATTERY ELECTRIC VEHICLES

Components	Name	S-Life	M-Life	L-Life	L-Life Plus	XL-Life	2XL-Life	3XL-Life	Xtended Life	Xtended Life Plus	XtraXtended Life
Axles	Drive axles			•		•	•	•	•		•
	Differential casing			•		•	•	•	•		•
	Pinion and bevel gear			•		•	•	•	•		•
	Differential gears			•		•	•	•	•		•
	Bearings			•		•	•	•	•		•
	Half-shafts			•		•	•	•	•		•
	Torque transfer unit			•		•	•	•	•		•
	Side gear reducers			•		•	•	•	•		•
	Front Axles						•	•			•
Braking system	Dryer unit						•	•			
	Brake cylinder						•	•			
	Brake calliper						•	•			
	Brake valve						•	•			
	Brake hoses						•	•			
	Shoes and brake pads		•			•		•			
	Brake disc		•			•		•			
	Drum		•			•		•			
PTO	PTO Multipower						•	•			•
Chassis/ Suspension/ Steering	Steering Pump and Electronic Control Unit						•	•			•
	Joints						•	•			•
	Cross and side members						•	•			•
	Pins and bushes						•	•			•

COVERAGES TABLE FOR BATTERY ELECTRIC VEHICLES

Components	Name	S-Life	M-Life	L-Life	L-Life Plus	XL-Life	2XL-Life	3XL-Life	Xtended Life	Xtended Life Plus	XtraXtended Life
Chassis/ Suspension/ Steering	Leaf Spring						•	•			•
	Air suspension sensors and levelling valves						•	•			•
	Air bellows						•	•			•
	Shock Absorbers (chassis)						•	•			•
	Leaf Springs Suspension						•	•			•
	Bearings						•	•			•
Electric system	GPS, Infotainment, Connectivity Box						•	•			•
Other equipment	Electronic Control Units						•	•			•
	Electric motors (window regulator; mirrors)						•	•			•
	Additional heater						•	•			•
	Connectors and bands						•	•			•
	Dashboard						•	•			•
Other components	Hoses and pipes						•	•			•
	Radiator and pipes						•	•			•
	Accelerator/accelerator pedal						•	•			•
	Cab shock absorbers						•	•			•
	Air compressor						•	•			•
	Tachograph						•	•			•
	Housing seal			•		•	•	•	•	•	•

Additional coverages.

Flexible personalization.

The packages can be further personalised with specific additional coverages in order to suit your needs.



ADDITIONAL COVERAGES TABLE

Components	Definition	XS	S	M	L	L Plus	XL	2XL	3XL	Xtended Life	Xtended Life Plus	XtraXtended Life
ANS 24H Call out & Services	Roadside assistance service for repairs outside the warranty period			•	•	•	•	•	•	•		
ANS 24H – Towing	Towing the vehicle from the breakdown site to the nearest IVECO distributor			•	•	•	•	•	•	•		
Auxiliary battery	Repair or replacement of the auxiliary battery							•	•			
Tachograph calibration*	Recalibrations of the Tachograph required by the laws	•	•	•	•	•	•	•	•			
Engine oil top up	Monitoring of the Engine oil level and when necessary top up	•	•	•	•	•	•	•	•			
Light bulbs	Repair or replacement of bulbs and fuses							•	•			
TopCare	Fast track repair and Hospitality service			•	•	•	•	•	•			
Collection & delivery	Collection and Delivery of the vehicle to perform scheduled servicing	•	•	•	•	•	•	•	•			
Tyres sub contract	Tyre service managed by external contractor	•	•	•	•	•	•	•	•			
Tail lift sub contract	Tail lift service managed by external contractor	•	•	•	•	•	•	•	•			
Body equipment sub contract	Body Equipment managed by external contractor	•	•	•	•	•	•	•	•			
Fifth wheel	Repair and replacement of the fifth wheel			•	•	•	•	•	•	•		
Ministry PMI/Safety inspections*	Department of Transport regular PMI/Safety inspections of the Vehicle as shown in the Contract Summary	•	•	•	•	•	•	•	•			

• Optional • Included *n/a For Daily Light 3.5 tonnes or less

ADDITIONAL COVERAGES TABLE

Components	Definition	XS	S	M	L	L Plus	XL	2XL	3XL	Xtended Life	Xtended Life Plus	XtraXtended Life
Mot & annual inspection*	Preparation of the Vehicle at the premises of the Principal Servicing Distributor for and submission to the annual Department of Transport test	●	●	●	●	●	●	●	●			
Mot Daily 3,5 t or less	Preparation of the Vehicle at the premises of the Principal Servicing Distributor for and submission to the Department of Transport test for vehicles up to 3,500 kg	●	●	●	●	●	●	●	●			
Rear shutter cover sub contract	Subject to a separate contract appendix/addendum.	●	●	●	●	●	●	●	●			
Daily 3,5 t or less PMI/Safety inspection half-yearly	PMI/Safety inspections for the Daily up to 3,500 kg design gross weight	●	●	●	●	●	●	●	●			
Wiper blades	Replacement of one set of wiper blades in any Contract year	●	●	●	●	●	●	●	●			
HI-TRACTION system	Repair or replacement of the HI-TRACTION components			●	●	●	●	●	●			

● Optional ● Included *n/a For Daily Light 3,5 tonnes or less



What else can you get by choosing IVECO?

Always by your side.

Our technicians, your partners.

IVECO technicians are always ready to take care of your vehicle, with the unrivalled skill and expertise gained from working on IVECO vehicles every day. They are more likely than anybody to get to the heart of the problem, helping you to save time and money. They use the same IVECO diagnostic instruments as the ones used to test the vehicles.

IVECO
00800|4|8|3|2|6|000
Assistance Non-Stop



Always ready, wherever you are

Breakdown assistance provided 24 hours a day, 7 days a week.

Activate anytime:

- Toll-free number 00800-48326000
- On-board telematics system
- IVECO Non-Stop App

Flex Maintenance.

Planned and flexible stops

Maintenance interventions can be planned only when needed. By providing flexibility in scheduling, you can reduce disruption to your activities, ensuring convenience and minimizing downtime. If one of the following components – engine oil (EO), air filter (AF), or fuel filter (FF) – needs preventive maintenance, a maintenance alert is sent to the IVECO Service Point which will contact you to schedule the next intervention, based on your routes and your vehicle activity!





TopCare*.

To ensure your peace of mind

With TopCare premium service your vehicle is back on the road as quickly as possible in the event of an unforeseen stop, thanks to priority access in the workshop, ensuring you can keep on with your business. In case the repair takes longer than expected, and you are away from home, we provide a range of hospitality services (hotel, meals, transportation, medical care, and parking) for a total comfort and peace of mind.

* Only available on IVECO Heavy S-Way starting from MY19

Pay-per-use.

Tailored maintenance solution

Pay-per-use service is available for Daily vehicles from MY19 with Connectivity Box and 2XL or 3XL Maintenance & Repair contract. You will be sure to pay according to the real vehicle mission and the actual mileage and potentially save money compared to the initial M&R fee. Even if the initial mileage of the contract is exceeded, you can have the peace of mind that the vehicle will be covered by the M&R contract.

Genuine Parts

HIGH PERFORMANCE

Your vehicle's favorite spare parts

To keep performances and value of your IVECO, Genuine and Reman Parts are the best solution. IVECO Genuine Parts, combined with the professional skills of IVECO technicians, are your greatest allies in maintaining the productivity of your business. Only IVECO Parts provide:

- Quality and reliability certified by IVECO
- Delivery within 24h of any replacement part in any country, on any day of the week*

* Parts delivery may vary depending on country





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